



**IIMI**  
ROOTSTECH 2026



DOCUMENT

Company Packet 2026

VENDOR INFO

Global Corporate Office:  
36 Robinson Road #20-01  
City House  
SINGAPORE 068877

United States Office:  
2850 W. Horizon Ridge Parkway  
Suite 200  
Henderson, Nevada  
USA 89052

iimdirect.com

LOCAL CONTACT

Yvette Arts, VP Business Dev  
Provo, Utah  
(801) 906-9517  
yvette@iimdirect.com

BPO SUPERVISION

Upal Rahman, CEO/President  
upal@iimdirect.com

Shuvo Rahman, VP Operations  
shuvo@iimdirect.com

IIMI EXPERIENCE WITH GENEALOGICAL CONTENT

IIMI is a mature organization with 30 years of experience with large data sets, keying vital records of varying formats and languages with a high degree of accuracy and timeliness. We have keyed a total of 2.5 billion records in 23 languages that equates to 137 billion keystrokes.



We have corporate offices in the US and Singapore, and service locations in Asia and Africa. Most of our 6500+ staff members are cross-trained on multiple projects and languages. This gives us the flexibility to ramp up quickly and accommodate fluctuating volume without disruptions. Many of our major projects are split between separate facilities in two or more countries. In the event of any adverse situation, such as a natural disaster, internet failure, and so forth, critical production can be shifted to unaffected facilities until the situation returns to normal, ensuring uninterrupted and efficient production.

We regularly key projects in various languages for all of the top genealogical companies. These projects included wills and probates, passenger and crew lists, register cards, census records, BMDs, church registers, additional fields record sets, missing fields record sets, obituary extraction, colonial papers, naturalization records, and draft registration cards.



IIMI has keyed all of the United States Census records up to 1940 census, and assisted two major genealogy companies with review of the 1950 census. We've keyed vital records from several states, probate records, prison records, military records, newspaper transcriptions and other related US records.

We've also keyed the UK census records from 1840-1901, UK burial and cremation records, UK BMD records, Scottish census records and birth/marriage registers, Swedish census records, Irish records, Portuguese BMDs, German BMDs, Norwegian census records, Palestinian and Hebrew records, Hindi Sanskrit audio recordings, Canadian border crossings.





## BENEFITS

Superior quality work

Timely services

Cost-competitive

Diversified country risk

Impeccable track record

Blue Chip client list

Certified US  
Minority Supplier

Security and  
confidentiality procedures

ISO 27001 Certified

HIPAA Compliant

Innovative modeling

Clean social audit report  
from Verité

Representation of men,  
women and minorities at  
every level

Generous compensation  
policy, exceeding national  
norms

Combination of fixed basic  
salary and performance-  
based bonus



Every employee undergoes a thorough background check before hiring. Once hired, employees go through a rigorous training program. We teach them our processes, what clients expect from us, and the importance of our confidentiality, quality, and reliability pledge.

We have seasoned project managers who have been with us for more than a decade and some for two decades. They are kept current on best practices through professional development training. Our employees receive ongoing training in their particular skills set, along with regular reviews of safety and security protocol procedures. We comply with national and international standards in our business.

We “give back” to the communities where our offices are located and regularly sponsor local activities. We have a solid base of long-term core clients across several verticals that we regularly service. This on-going stability has allowed us to invest resources in experimental projects and make improvements in company infrastructure. We have financial reserves to provide our clients with stable transitions of our workforce resources in times of instability, such as the pandemic, and any other natural or human-caused disaster.

We also have a scanning facilities in Utah and Nevada where we use high-speed microfilm scanners, and large-format book and paper scanners. We have digitized more than 50 million city directory and newspaper images. We offer clean-up and labeling post-processing services for scanned media and OCR data. We can also provide our customers with seamless production from scanning to indexing.



### IIMI USA

Intelligent Image  
Management Inc.

2850 W. Horizon Ridge Parkway,  
Suite 200

Henderson, NV 89052

UNITED STATES

### IIMI SRI LANKA

Intelligent Image  
Management Lanka (Pvt.) Ltd.

Zone B, 7th Floor, No. 75  
Piyadasa Sirisena Mawatha  
Colombo 10

SRI LANKA

### IIMI BANGLADESH

Intelligent Image  
Management Ltd.

KA-53/2, Pragati Sarani  
Shahjadpur, Gulshan

Dhaka, PO 1212

BANGLADESH

### IIMI INDIA

IIMI Image Management Pvt. Ltd.

Ecospace Business Park 7th Floor  
Block-4A, 2F/11, PM N 4A0703

704 Action Area II, New Town

North 24 Parganas- 156

West Bengal, INDIA

### IIMI SINGAPORE

IIMI Asia Pacific Pvt. Ltd.

36 Robinson Road #20-01

City House

SINGAPORE 068877